



### **Myron Mixon Smokers Pellet Grill LIMITED WARRANTY**

Myron Mixon Smokers guarantees our products to be free from defects in material and workmanship, when utilized for normal residential use, and when the Myron Mixon Smoker has been set up, cleaned and maintained per the instructions. This limited Warranty covers parts deemed defective by Myron Mixon Smokers, LLC (the “Company”) only, and does not cover any labor costs for diagnosis, troubleshooting, removal, installation, export duties, or shipping, freight or other transportation to or from the company.

The Myron Mixon Smoker must be registered on-line with the Company within 30 days of purchase for the warranty to be valid. Please complete your warranty registration at:

<https://www.myronmixonsmokers.com/enthusiast/service-support/warranties/>

You must retain the sales receipt and other proof of original purchase, as this may be required for claims under this Limited Warranty. This Limited Warranty is non-transferrable.

This Limited Warranty coverage is as follows:

- The main cooking chamber is warrantied against burn through 3 years
- The electronic control system is warrantied for 2 years

The Company’s sole obligation under this Limited Warranty shall be to repair or replace, at its option, any part deemed defective upon examination by the Company, upon claims received by the Company during specific warranty periods outlined above. Customer must obtain approval from the Company before performing any service or repair by submitting a warranty claim under this Limited Warranty. The Company is not obligated under this Limited Warranty following any unauthorized service or repair work and is not responsible for the charges of any repairs beyond repair or replacement, at its option, of covered warranty claims. Any unauthorized alterations to any component of the smoker will void the warranty.

- To make this warranty claim under this Limited Warranty, the owner must notify the Company for troubleshooting, and subsequent instructions, as to service and replacement of defective part(s) prior to attempting repair of the Myron Mixon Smoker.
- This Limited Warranty does not apply to damage caused by abuse or use of the product for purposes other than that for which it is designed. If damage is caused by lack of proper use, assembly, cleaning, maintenance, installation, accidents, natural disasters, by unauthorized third party attachments and/or modifications, by unauthorized service, or during shipment, this Limited Warranty is not applicable.
- The limited Warranty is void on any Myron Mixon Smoker being used in any commercial or food service setting (included but not limited to restaurant or catering use).
- This limited Warranty does not cover damage from normal wear and tear from use of the Myron Mixon Smoker (for example, scratches, dents, dings, and chipping) or changes in the appearance of the Myron Mixon Smoker that do not affect its performance.
- This Myron Mixon Smoker must be operated, cleaned and maintained at all times in accordance with the instructions in the Owner’s Manual. This Limited Warranty will not apply if your product has not been assembled, operated, cleaned and maintained in strict accordance with the manufacturer’s instructions, or placed in accordance with minimum clearances as listed in the Owner’s Manual.
- Performance problems due to operator error will not be covered by the Limited Warranty.
- As this is a grill/smoker, the smoker may experience changes in color surface finish. This is not a flaw and as such is not covered under this Limited Warranty.

- There is no written or implied performance warranty on any Myron Mixon Smoker, as the manufacturer has no control over the assembly, operation, cleaning and maintenance or the type of fuel burned.
- High ambient temperatures, excessive humidity, chlorine, industrial fumes, fertilizers, lawn pesticides, acid and salt are some of the substances that can effect metal coatings. For these reasons, the Limited Warranty DOES NOT COVER PAINT, RUST OR OXIDATION, unless there is a loss of structural integrity on the grills components during the specific warranty coverage period.
- The Company will not be responsible for performance issues caused by environmental conditions.
- The Company will not be responsible for performance issues caused by electrical power.
- Damage to painted surfaces caused by scratches, melted items, drips/spills, external scores and residues left on these surfaces from marinades, seasonings, oils, brines, abrasive cleaners, polishes or other BBQ products is not covered in this Limited Warranty.
- Any modifications including holes, screws, and any other sheet metal changes to the product will void this Limited Warranty.
- You are responsible for any costs of shipping related to claims under this Limited Warranty. Original parts are required by the Company to be returned prepaid.

There are no express warranties other than the limited warranties stated herein above. No warranties whether express or implied, including, but not limited to, any implied warranties of merchantability of fitness for a particular purpose shall extend beyond the respective warranty periods described above.

The Company shall not be liable for any direct, indirect, special, consequential, incidental, or punitive damages; lost profits or loss of use or interruption of business regardless of the form of action or theory of liability resulting from any defect in, or use of, any Myron Mixon Smoker, accessories and/or heating elements. In no event shall the Company's obligations exceed the purchase price of the unit. This Limited Warranty gives the customer specific legal rights and the customer may have other rights which vary from state to state. In consideration of this Limited Warranty, the customer agrees that any dispute related to any Myron Mixon Smoker, or this Limited Warranty, shall be conducted in Waterford, CT and subject to Connecticut Law.

**THIS LIMITED WARRANTY GIVES YOU SPECIFIC RIGHTS WHICH MAY VARY FROM STATE TO STATE. THE LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, STATUTORY OR OTHERWISE, EXPRESS OR IMPLIED, ALL OTHER REPRESENTATIONS MADE BY THE COMPANY OR ANY THIRD PARTY DISTRIBUTOR OR RETAILER AND ALL OTHER OBLIGATIONS OR LIABILITIES WITH RESPECT TO THE UNIT COVERED BY THE LIMITED WARRANTY WHICH, AT THE TIME OF PURCHASE OR AT ANY TIME IN THE FUTURE, MAY BE AGAINST THE COMPANY, ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS. EXCEPT as expressly provided herein, THE COMPANY gives no other express or implied warranties relating to fitness for USE OF THE UNIT; merchantability of the UNIT, fitness for a particular purpose of the UNIT, quality of the UNIT; or condition of the UNIT. THE COMPANY'S obligations shall not exceed its obligation expressly set forth in THIS LIMITED WARRANTY.**

For warranty claims, please verify that you have registered your smoker within 30 days of purchase to validate your warranty. Contact Myron Mixon Smokers Customer Service via email [sales@myronmixonsmokers.com](mailto:sales@myronmixonsmokers.com) or by calling 855-464-7853 and include your model number of your cooker, your name, shipping address and contact phone number, contact email and a detailed description of the issue or problem.



**Myron Mixon Smokers**

**[myronmixonsmokers.com](http://myronmixonsmokers.com)**

**[sales@myronmixonsmokers.com](mailto:sales@myronmixonsmokers.com) or 855-464-7853**